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29 June 2026

Greencross Pty Ltd
C/- Prouurban Advisory, Planning & Management
Level 2, 22 Kings Place
SOUTH MELBOURNE VIC 3205

ATTENTION: Aidan Robinson
Application Reference: A006978524
Address of Site: APT 1 TENERIFFE HILL APARTMENTS 46 CHERMSIDE ST
TENERIFFE QLD 4005

Dear Aidan

RE: Further advice about the application

Council requests further information about the proposed extension to the existing Veterinary clinic that was approved in 2003. To assist Council in completing its assessment of the proposal, and considering the [submissions received](#), please respond with the following information:

1. Provide a noise management statement addressing how animal noise will be minimised on site during veterinary appointments, waiting times, and when entering/exiting the clinic.
2. Provide detail of any acoustic treatments to the tenancy/ies to protect adjoining residential units (above) from animal noise.
3. Provide detail of staff/animal numbers on site on each day of the week and projected additional staff/animal numbers after expansion.
4. Provide a floor layout demonstrating all areas to be used for animal appointments and waiting rooms.
5. Clarify the proposed hours of operation, noting current approved hours of operation do not permit overnight stays or emergency out-of-hours veterinary services.

Please phone me on telephone number below during normal business hours if you have any queries regarding this matter.

Yours sincerely

Jenny Bernard
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Development Services
Brisbane City Council